
 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.** This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-447-5002. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.adventistretirement.org](http://www.adventistretirement.org) or call 1-800-447-5002 to request a copy.

Important Questions	Answers	Why This Matters:
<b>What is the overall <a href="#">deductible</a>?</b>	\$350/individual or \$700/family <a href="#">Copayments</a> do not count towards <a href="#">deductible</a> .	Generally, you must pay all of the costs from providers up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
<b>Are there services covered before you meet your <a href="#">deductible</a>?</b>	Yes. <a href="#">Preventive care</a> and telehealth are covered before you meet your <a href="#">deductible</a> .	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
<b>Are there other <a href="#">deductibles</a> for specific services?</b>	Yes. \$400/individual and \$800/family for prescription drug benefits.	You must pay all of the costs for these services up to the specific <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay for these services.
<b>What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a>?</b>	Individual: \$4,450 (\$2,850 for medical plus \$1,600 for pharmacy). Family: \$8,900 (\$5,700 for medical plus \$3,200 for pharmacy).	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
<b>What is not included in the <a href="#">out-of-pocket limit</a>?</b>	<a href="#">Premiums</a> , <a href="#">balance-billing</a> charges, and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
<b>Will you pay less if you use a <a href="#">network provider</a>?</b>	Yes. See <a href="http://www.aetna.com/asa">www.aetna.com/asa</a> or call 1-800-447-5002 for a list of <a href="#">network providers</a> .	This plan uses a provider network. You will pay less if you use a <a href="#">provider</a> in the plan's <a href="#">network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your plan pays ( <a href="#">balance-billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
<b>Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a>?</b>	No.	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you visit a health care <a href="#">provider's</a> office or clinic</b>	Primary care visit to treat an injury or illness	\$25 <a href="#">copayment</a> /visit	Not Covered	<a href="#">Deductible</a> does not apply.
	<a href="#">Specialist</a> visit	\$25 <a href="#">copayment</a> /visit	Not Covered	<a href="#">Deductible</a> does not apply.
	Telehealth visit	No Charge	Not Covered (except for mental health and substance abuse counseling)	<a href="#">Deductible</a> does not apply. <a href="#">Network providers</a> for telehealth include the plan's usual <a href="#">network</a> plus Amwell.
	Other practitioner office Visit	Chiropractic: 50% <a href="#">coinsurance</a>  Diabetes Self-Management Training: 0% <a href="#">coinsurance</a>	Same as network since network utilization not required for these services.	<a href="#">Deductible</a> does not apply. Chiropractic limited to 30 visits/year. Participants under age 10 are not eligible for chiropractic benefits. Benefits for chiropractic treatment are limited to expenses for spinal manipulation plus one office visit and x-ray per plan year.  Diabetes Self-Management Training is up to 10 hours (1 hour private and 9 hours group) in the first plan year and then 2 hours in subsequent years.
	<a href="#">Preventive care/screening/immunization</a>	No Charge	Not covered	<a href="#">Deductible</a> does not apply. You may have to pay for services that aren't <a href="#">preventive</a> . Ask your <a href="#">provider</a> if the services you need are preventive. Then check what your <a href="#">plan</a> will pay for.
<b>If you have a test</b>	<a href="#">Diagnostic test</a> (x-ray, blood work)	20% <a href="#">coinsurance</a>	Not covered	None.
	Imaging (CT/PET scans, MRIs)	20% <a href="#">coinsurance</a>	Not covered	Pre-certification required for some imaging services.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you need drugs to treat your illness or condition</b> More information about <a href="http://www.express-scripts.com">prescription drug coverage</a> is available at <a href="http://www.express-scripts.com">www.express-scripts.com</a>	Generic drugs (Tier 1)	\$12 copayment/prescription for 30-day retail supply; \$29 copayment/prescription for 90-day mail-order supply or Walgreen's Smart90 retail program.	Not covered	Pre-certification required for some drugs. Prescription drug benefit <a href="#">deductible</a> applies, \$400 individual <a href="#">deductible</a> and \$800 family <a href="#">deductible</a> . Benefits for certain drugs subject to step therapy (must try lower cost drug prior to receiving benefits for higher cost drug). Some maintenance drugs require use of mail order or are subject to penalty.
	Preferred brand drugs (Tier 2)	\$29 <a href="#">copayment</a> /prescription for 30-day retail supply; \$70 <a href="#">copayment</a> /prescription for 90-day mail-order supply or Walgreen's Smart90 retail program.	Not covered	
	Non-preferred brand drugs (Tier 3)	\$45 <a href="#">copayment</a> /prescription for 30-day retail supply; \$110 <a href="#">copayment</a> /prescription for 90-day mail-order supply or Walgreen's Smart90 retail program.	Not covered	
	Specialty drugs	For most specialty drugs, the copayments listed above will apply. Some specialty drugs are SaveonSP specialty drugs (listed at <a href="http://www.saveonsp.com/adventistrisk">www.saveonsp.com/adventistrisk</a> ). For these drugs, coinsurance is 30%, but if you sign up for the SaveonSP Program, your out-of-pocket cost will be \$0.	Not covered	
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	20% <a href="#">coinsurance</a>	Not covered	Pre-certification required.
	Physician/surgeon fees	20% <a href="#">coinsurance</a>	Not covered	Pre-certification required.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you need immediate medical attention	<a href="#">Emergency room care</a>	20% after \$100 <a href="#">copayment</a> /visit	20% after \$100 <a href="#">copayment</a> /visit. Please note NO COVERAGE for a Non-Emergency visit to an emergency room.	<a href="#">Copayment</a> waived if admitted to hospital.
	<a href="#">Emergency medical transportation</a>	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a>	Pre-certification required for nonemergency ground transportation and air transport unless failure to provide air transport would have endangered the life of the enrollee.
	<a href="#">Urgent care</a>	20% after \$25 <a href="#">copayment</a> /visit if billed as an office visit or 20% after \$100 <a href="#">copayment</a> /visit if billed as an emergency room visit	Same as in-network, but only when services are covered.	May be paid as an office visit or as an emergency room visit according to <a href="#">provider</a> contract. Facility fees for office visits not paid.
If you have a hospital stay	Facility fee (e.g., hospital room)	20% <a href="#">coinsurance</a>	Not covered	Pre-certification required. Emergency hospital admission covered out-of-network at 20% <a href="#">coinsurance</a> .
	Physician/surgeon fees	20% <a href="#">coinsurance</a>	Not covered	Surgical pre-certification required.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$25 <a href="#">copayment</a> /visit for office visits; 20% <a href="#">coinsurance</a> for other services	Not covered	Pre-certification required for inpatient services, intensive outpatient, partial hospitalization, and residential care. \$0 <a href="#">copayment</a> for telehealth counseling sessions, regardless of <a href="#">network</a> status.
	Inpatient services	20% <a href="#">coinsurance</a>	Not covered	
If you are pregnant	Office visits	\$25 copayment	Not covered	Pregnancy and obstetric expenses are covered for retirees and their eligible spouse. No coverage for dependent daughters. Preventive benefits as required by the Affordable Care Act are covered for dependent daughters, retirees, or spouse of retiree.
	Childbirth/delivery professional services	20% coinsurance	Not covered	
	Childbirth/delivery facility services	20% coinsurance	Not covered	
If you need help	<a href="#">Home health care</a>	20% <a href="#">coinsurance</a>	Not covered	Coverage limited to 120 visits/year.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
recovering or have other special health needs	<a href="#">Rehabilitation services</a>	20% <a href="#">coinsurance</a>	Not covered	Therapeutic services include physical therapy, occupational therapy, and speech therapy. Visits beyond 60 visits/year for any single therapeutic service will require prior approval via additional medical necessity review.
	<a href="#">Habilitation services</a>	20% <a href="#">coinsurance</a>	Not covered	
	<a href="#">Skilled nursing care</a>	20% <a href="#">coinsurance</a>	Not covered	Pre-certification required.
	<a href="#">Durable medical equipment</a>	20% <a href="#">coinsurance</a>	Not covered	Pre-certification required for any CPM devices/machines, CGM, Dynasplints, and for all billed charges above \$2,000 or more.
	<a href="#">Hospice services</a>	No charge	No charge if unavailable in-network	<a href="#">Deductible</a> does not apply. Inpatient services require pre-certification.
If your child needs dental or eye care	Children's eye exam	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a>	\$400 maximum payable per <u>plan</u> year. Maximum does not apply to one pediatric (under age 19) annual eye exam and one pair of standard, clear-lens prescription glasses per child per <u>plan</u> year. <a href="#">Deductible</a> does not apply.
	Children's glasses	20% <a href="#">coinsurance</a>	20% <a href="#">coinsurance</a>	
	Children's dental check-up	No charge for preventive services; 20% <a href="#">coinsurance</a> for restorative care in-network	No charge for preventive services; 20% <a href="#">coinsurance</a> for restorative care out-of-network	Maximum payable per <u>plan</u> year for dental care is \$2,200/individual.

## Excluded Services & Other Covered Services:

### Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Acupuncture
- Non-emergency care when traveling outside of the United States
- Cosmetic surgery
- Weight loss programs
- Long-term care
- Infertility treatments

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Bariatric surgery, covered with some limitations
- Glasses, covered with some limitations
- Routine eye care
- Chiropractic care, covered with some limitations
- Hearing aids, covered with some limitations
- Routine foot care
- Dental care (adult and children), covered with some limitations
- Private-duty nursing, covered with some limitations

**Your Rights to Continue Coverage:** There are state agencies that can help if you want to continue your coverage after it ends. The contact information for those state agencies can be found at [www.HealthCare.gov/marketplace-in-your-state](http://www.HealthCare.gov/marketplace-in-your-state).

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Web-TPA at 1-800-447-5002 or your employer's human resources department.

**Does this plan provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet Minimum Value Standards? Yes.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-447-5002.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-447-5002.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-447-5002.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-447-5002.

————— *To see examples of how this plan might cover costs for a sample medical situation, see the next section.* —————

About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Managing Joe’s type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

**Mia’s Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan’s overall deductible](#) \$350
- [Specialist copayment](#) \$25
- Hospital (facility) [coinsurance](#) 20%
- Other [coinsurance](#) 20%

- The [plan’s overall deductible](#) \$350
- [Specialist copayment](#) \$25
- Hospital (facility) [coinsurance](#) 20%
- Other [coinsurance](#) 20%

**This EXAMPLE event includes services like:**

Primary care physician office visits (*including disease education*)  
Diagnostic tests (*blood work*)  
Prescription drugs  
Durable medical equipment (*glucose meter*)

**This EXAMPLE event includes services like:**

Emergency room care (*including medical supplies*)  
Diagnostic test (*x-ray*)  
Durable medical equipment (*crutches*)  
Rehabilitation services (*physical therapy*)

<b>Total Example Cost</b>	<b>\$7,426</b>
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<b>Total Example Cost</b>	<b>\$1,925</b>
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**In this example, Joe would pay:**

<i>Cost Sharing</i>	
Deductibles	\$350
Copayments	\$25
Coinsurance	\$1,421
<i>What isn’t covered</i>	
Limits or exclusions	\$0
<b>The total Joe would pay is</b>	<b>\$1,796</b>

**In this example, Mia would pay:**

<i>Cost Sharing</i>	
Deductibles	\$0
Copayments	\$100
Coinsurance	\$385
<i>What isn’t covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$485</b>